

Promontory Pointe News

Lots of changes are being made to the community.

Please be aware of the upcoming work being done throughout the common areas and please notify all tenants on site.



Summer 2020

Delinquent Water Bills

All residents who are not current on their water bill will be called in to a hearing and assessed all monies owed, or sent to small claims court for reimbursement .

ALL POOLS HAVE BEEN CLOSED DUE TO COVID-19.

THEY WILL NOT BE RE-OPENED UNTIL FURTHER NOTICE.

EXTERIOR FIRE SYSTEMS TEST OCCURING

Exterior Fire system testing and inspections will be performed August 31st, 2020 and September 1st, 2020 from 8 a.m. to 5 p.m.

Please disregard any fire bells or horns/strobes on the days testing will occur.

Safelisting Guests Vehicles

Guest parking **must** be safelisted **prior** to parking in the community. **All open parking spots are for guest parking only.**

Please contact Power Security to safelist any guests' vehicle at:

(951) 898-6004,

(951) 833-8834 or

sheryl@pssca.com

Owners giving tenants the Rule and Policies of the Association

Homeowners, **you are responsible** to give your tenants a copy of the association rules and policies. **You are also responsible** for any fines and or assessments that incur as a result of your tenants actions.

PROMONTORY POINTE WBESITE

Go to: **www.myprompointe.com** to view information about the Association, get copies of Governing Documents, forms, and view meeting agendas. You can also log on to your account and make payments online.



Crime in the Association:

If a crime occurs in the community please call 911 first.

Then call Power Security as they are on site 24/7. They can be reached at 951-833-5359.

If someone parks in your parking spot please contact Power Security at 951-833-5359.

You will need to sign for the tow.



Encore Property Management

Monday – Friday

9:00 A.M. – 5:00 P.M.

Community Manager: Melissa Wudzke ext. 230

Email: mwudzke@encorepmc.com

Customer Service: Jessica Rehder ext. 223

Email: jrehder@encorepmc.com

Accounting: Carolyn Grant, ext. 228

Email: lrico@encorepmc.com

DRC Coordinator: Sherada Rogers, ext. 224

Email: srogers@encorepmc.com

Emergency Line For After-Hours

951-264-5328

Phone Numbers

Police & Fire (Emergency only)	911
Police (Non Emergency Dispatch) (Business)	951-247-8700 951-486-6700
Animal Shelter	951-413-3790
Code Enforcement	951-413-3340
Direct TV Satellite	800-494-4388
Time Warner Cable	888-892-2253
Encore Property Management	951-279-3934
Fire Services	951-486-6784
Graffiti Hotline	951-413-3171
Moreno Valley Unified School Dist.	951-571-7500
Salvation Army	951-656-1822
Moreno Valley Utilities	877-811-8700
Southern California Gas	800-427-2200
Waste Management	800-423-9986

Emergency Line For After-Hours

- The emergency line for Encore Property Management is not available during business hours.
- The emergency line is only available during AFTER HOURS for such things as broken gate(s),
- fallen tree(s), water/irrigation breaks, etc. All other concerns need to be addressed during normal business hours.

Both Pools are having major renovations beginning August 17, 2020.

Both pools will remain closed until further notice with no ETA. We apologize for any inconvenience.

Parking Policy and Tow Enforcement

No parking will be allowed in the resident reserved parking spot unless it is permitted by the Association.

Those who are parked in resident reserved parking will be immediately towed.

ILLEGAL DUMPING

No illegal dumping (including large items) in the community will be permitted.

Please report any and all illegal dumping to the Association. Photos are encouraged.

All violators will be fined and/or prosecuted.

Dog Barking

Please report all dog barking to the Association and then please contact Animal Control.